

Results of student exit survey 2010

- The survey contains an immense amount of information that will be useful to the Faculty and Departments immediately and over the longer term.
- Results are most useful for comparison within the university (Faculty to Faculty, or Department to Faculty)
- For some programs, sample sizes are too small to be interpreted closely (a sample less than 20 means that a single student's opinion affects results by more than 5%).
- Sample sizes that are close to or exceed 20 are the Faculty as a whole, General Arts, CMN, ENG, ENV, DLS, GEG, HIS, FLS, LIN, MUS, PHI, DLS, THE, TRA, ARV. In future years we may be able to combine smaller samples for other programs.

Selected results 1 from the student exit survey 2010

		Arts	Social Sciences	uOttawa
How satisfied are you with your overall experience at the University of Ottawa	Very satisfied	16	14	14
	Satisfied	72	72	72
	Dissatisfied	11	12	12
	Very dissatisfied	2	2	2
Please indicate your general level of satisfaction with... your academic experience at the University of Ottawa	Very satisfied	18	15	15
	Satisfied	69	72	70
	Dissatisfied	11	11	13
	Very dissatisfied	1	2	2
Please indicate your general level of satisfaction with... the efforts made to create a sense of belonging to the University of Ottawa community	Very satisfied	7	7	8
	Satisfied	53	49	51
	Dissatisfied	32	34	33
	Very dissatisfied	8	10	8

Selected results 2 from the student exit survey 2010
where Arts differs “significantly” from other faculties

		Arts	Social Sciences	uOttawa
The efforts made by members of the support staff to answer your questions or to support you in the process of finding the person or service who will do so	Very satisfied	18	15	15
	Satisfied	45	43	44
	Dissatisfied	22	23	24
	Very dissatisfied	14	19	16
Overall, how satisfied are you with your experience in the <i>name</i> program	Very satisfied	24	25	22
	Satisfied	65	60	63
	Dissatisfied	10	13	14
	Very dissatisfied	1	2	2
The courses offered cover a broad range of topics	Strongly agree	26	30	29
	Agree	54	54	56
	Disagree	16	13	12
	Strongly disagree	4	3	3

Selected results 3 from the student exit survey 2010
where Arts differs “significantly” from other faculties

		Arts	Social Sciences	uOttawa
I had little difficulty securing a place in the courses required to complete my program	Strongly agree	19	17	20
	Agree	34	38	37
	Disagree	27	28	26
	Strongly disagree	20	17	17
Course timetables are generally reasonable	Strongly agree	15	12	13
	Agree	67	67	62
	Disagree	14	15	18
	Strongly disagree	4	5	7
Students have access to courses in small groups every year of the program	Strongly agree	14	5	10
	Agree	42	30	38
	Disagree	30	43	35
	Strongly disagree	14	22	18

Selected results 4 from the student exit survey 2010
where Arts differs “significantly” from other faculties

		Arts	Social Sciences	uOttawa
Initiatives are undertaken to foster a sense of belonging	Strongly agree	10	5	8
	Agree	46	33	43
	Disagree	33	46	37
	Strongly disagree	11	16	12
I believe that job prospects for graduates of my program of studies are good	Strongly agree	11	8	14
	Agree	44	48	51
	Disagree	33	29	24
	Strongly disagree	12	14	10
Overall, how satisfied are you with the quality of teaching in the <i>name</i> program?	Very satisfied	28	19	19
	Satisfied	63	70	67
	Dissatisfied	9	10	12
	Very dissatisfied	0	2	2

Selected results 5 from the student exit survey 2010
where Arts differs “significantly” from other faculties

		Arts	Social Sciences	uOttawa
I think the professors conveyed the subject matter effectively	Strongly agree	23	17	16
	Agree	72	75	74
	Disagree	4	7	9
	Strongly disagree	0	1	1
Professors’ teaching was stimulating	Strongly agree	18	11	10
	Agree	65	67	64
	Disagree	16	19	22
	Strongly disagree	2	3	3
Professors made an effort to check that students understood the material taught	Strongly agree	18	14	13
	Agree	61	58	58
	Disagree	20	25	26
	Strongly disagree	1	3	3

Selected results 6 from the student exit survey 2010
where Arts differs “significantly” from other faculties

		Arts	Social Sciences	uOttawa
Class participation was actively encouraged	Strongly agree	28	21	20
	Agree	59	57	57
	Disagree	12	20	20
	Strongly disagree	1	2	3
Professors provided helpful feedback on my academic performance	Strongly agree	14	10	9
	Agree	58	49	48
	Disagree	25	33	36
	Strongly disagree	4	7	7
Please rate your satisfaction with... Registration – online registration via Rabaska*	Very satisfied	13	15	15
	Satisfied	40	43	40
	Dissatisfied	25	23	23
	Very dissatisfied	21	18	21

*No significant difference but results are revelatory.

Selected results 7 from the student exit survey 2010
where Arts differs “significantly” from other faculties

		Arts	Social Sciences	uOttawa
Please rate your satisfaction with... Academic advising received from Academic Advisors and/or Academic Assistants	Very satisfied	25	18	18
	Satisfied	47	42	45
	Dissatisfied	17	23	21
	Very dissatisfied	12	17	16
Please rate your satisfaction with... services related to the mentoring program	Very satisfied	17	18	17
	Satisfied	65	51	58
	Dissatisfied	14	19	16
	Very dissatisfied	4	12	8
I feel I get the run-around when I am searching for information at this university	Strongly agree	28	28	26
	Agree	34	29	32
	Disagree	33	36	36
	Strongly disagree	6	7	6