

School of Information Studies Annual Report

2018-2019



Faculté des arts
École des sciences de l'information

Faculty of Arts
School of Information Studies

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Highlights

- H  l  ne Carrier, Associate University Librarian, continued in her role as Interim Director of ESIS for 2018-2019. She was also appointed Vice-President/President Elect of the Association des biblioth  ques de l'Ontario-Franco (ABO-Franco), a division of the Ontario Library Association.
- Dr. Inge Alberts was granted tenure and promoted to the rank of Associate Professor as of May 1, 2019.
- Dr. Mary Cavanagh is Co-Chair of the Ontario School Library Impact Project, investigating the impact of school libraries on the development of key information literacy skills in students entering post-secondary education.
- Professor Lynne Bowker has been appointed Concordia University Library's Researcher-in-Residence for 2019. Dr. Bowker was also awarded the Association for Information Science & Technology (ASIS&T) 2018 Bob Williams History Fund Research Grant Award.
- Ms. Leslie Weir, Cross-Appointed Professor and former University Librarian of the University of Ottawa, has been named Librarian and Archivist of Canada.
- Dr. Jada Watson was appointed as an Adjunct Professor for a five-year term beginning July 1, 2019. Dr. Watson is a graduate of the   SIS MIS program and has taught several courses in   SIS.
- Dr. Pierre Desrochers was appointed as an Adjunct Professor for a five-year term beginning July 1, 2019. Dr. Desrochers is currently the Director, Corporate Information Management, Crown Indigenous Relations and Northern Affairs Canada.
-   SIS will host Mr. Ross Gordon as Public Servant in Residence for one year beginning August 1, 2019. Mr. Gordon is currently Director of Records and Information Management at Environment and Climate Change Canada.

Our Team

Faculty and administration

During 2018-2019, the teaching faculty comprised the interim director, four regular ÉSIS professors, and five sessional lecturers. In addition to those teaching, the full faculty includes one other regular professor, eight cross-appointed professors, and five adjunct professors.



ÉSIS faculty

Left to right: André Vellino (Associate Professor), Stefanie Haustein (Assistant Professor), Hélène Carrier (Interim Director), Tom Delsey (Adjunct Professor), Mary Cavanagh (Associate Professor), Tony Horava (Associate University Librarian and Cross-appointed Professor).

Interim Director re-appointed

Hélène Carrier, Associate University Librarian, continued in her role as Interim Director of ÉSIS for 2018-2019. She was also appointed Vice-President/President Elect of the Association des bibliothèques de l'Ontario-Franco (ABO-Franco), a division of the Ontario Library Association.

Promotion and tenure

Dr. Inge Alberts was granted tenure and promoted to the rank of Associate Professor as of May 1, 2019.

Adjunct Professor appointments

Dr. Jada Watson was appointed as an Adjunct Professor for a five-year term beginning July 1, 2019, Professor Watson is a graduate of the ÉSIS MIS program and has taught several courses in ÉSIS, including Cultural Heritage Resources and The Publishing Business: Transformation and Opportunities. Dr. Watson has also taught in the Digital Humanities program, and serves as an Adjunct Professor at the School of Music. In 2018 Dr. Watson was also awarded both an Insight Grant and an Insight Development Grant from the Social Sciences and Humanities Research Council for her research on country music.

Dr. Pierre Desrochers was appointed as an Adjunct Professor for a five-year term beginning July 1st, 2019. Professor Desrochers is the Director, Corporate Information Management, Crown Indigenous Relations and Northern Affairs Canada. Prior to that position, he held various positions and functions within Public Services and Procurement Canada (PSPC) and Library and Archives Canada. He holds a Ph.D. from the University of Montreal in applied human sciences within the interdisciplinary fields of information science and public administration. He was recently appointed as a Canada School of Public Service Digital Academy Fellow in artificial intelligence. He is a frequent lecturer at the University of Ottawa School of Information Studies and École nationale d'administration publique (Outaouais campus).



Dr. Jada Watson



Dr. Pierre Desrochers



Ross Gordon

Public Servant in Residence

ÉSIS will host **Mr. Ross Gordon** as a Public Servant in Residence for one year beginning August 1, 2019. Mr. Gordon is currently Director of Records and Information Management at Environment and Climate Change Canada. His term as Public Servant in Residence will increase and strengthen the links the Public Service of Canada and the University of Ottawa.

Student body

Twenty-four new students enrolled in the Master of Information Studies (MIS) program for 2018-2019, joining another twenty continuing students, for a total enrolment of forty-four in the program.

There was also one student enrolled in the new Graduate Diploma in Information Management (GDIM) program.



Orientation session, September 2018

Our Priorities

In 2015-2016, in the context of a program review conducted every eight years under the University of Ottawa's institutional quality assurance process, ÉSIS completed a comprehensive self-study covering all aspects of its master's and graduate diploma programs—objectives, curriculum, faculty, students, administration, and resources—and submitted a report to the Graduate Program Evaluation Committee of the Faculty of Graduate and Post-doctoral Studies.

The self-study identified five broad areas of strategic focus:

- the curriculum and the student experience
- research development
- community engagement
- resources and leadership
- marketing and visibility

During 2018-2019, a number of important initiatives were undertaken in each of those areas of focus, as outlined below.

Curriculum and student experience

In September 2018, ÉSIS introduced its new Graduate Diploma in Information Management program. The graduate diploma has been re-oriented toward careers in the more specialized area of information management, and is now open to those who have recently completed an undergraduate degree wishing to enter a career in the field of records and information management as well as to those already working in the field who wish to upgrade their qualifications.

In January 2019, ÉSIS received approval to modify the requirements of its Master of Information Studies program. Under the revised requirements, the credits earned for the two work terms that students in the CO-OP option take in the second year of the program will now be additional to the minimum

requirements of the degree, as is the case for all other CO-OP programs university-wide. Students will now earn three credits for each of the two applied research project courses that are taken concurrently with the MIS CO-OP work terms, for a total of six credits applied toward the requirements of the degree. In partial compensation for the net reduction in degree credits associated with the CO-OP option, the total credits required for the degree have been reduced from 48 to 45. The number of compulsory courses required for the degree has also been reduced from eight to seven.

In the 2019 winter semester, ÉSIS opened its course on Digital Asset Management Technologies to fourth-year Faculty of Arts students taking a minor in Digital Humanities.

Research development

Dr. Mary Cavanagh, Associate Professor in ÉSIS, was appointed co-chair of the Ontario School Library Impact Project Task Force. The project, an initiative of the Ontario Library Association, is investigating the impact of school libraries on the development of key information literacy skills in students entering post-secondary education.

Community engagement

Mr. Ross Gordon will join ÉSIS as Public Servant in Residence for one year beginning August 1, 2019. During this residency, Ross will be teaching a course on information management, conduct research on how emerging technologies can be utilized by the government Information Management (IM) specialists, offer information sessions for students who wish to join the public service, and create linkages between ÉSIS/uOttawa and the public service IM community.

Resources and leadership

Hélène Carrier's appointment as Interim Director of ESIS was extended to cover the 2018-2019 academic year.

Marketing and visibility

ÉSIS launched a re-design of its web site in December 2018 and conducted social media campaigns on Facebook and Google in January/February 2019.

Teaching and Learning

CO-OP assignments

Six students were accepted into the competitive co-operative education option, which includes two four-month full-time work placements in the field. Employers for the May-December 2018 CO-OP placements included:

Indigenous and Northern Affairs	Justice Canada
Innovation, Science and Economic Development Canada	Library of Parliament
Joule Inc. (Canadian Medical Association)	Public Services and Procurement Canada
	Supreme Court of Canada

The employers gave top ratings—exceptional or excellent—to the students’ performance in ten of the twelve CO-OP assignments.

Student research and teaching assistants

Leah Droppo and **Andrea Lemieux** were research assistants for Professor Stefanie Haustein’s project on metrics literacy.

René Duplain was a research assistant for Professor Heather Morrison’s project on open access scholarship.

Sarah Potts was a teaching assistant at the Institute for Indigenous Research and Studies.

Graduates

Fifteen students received the Master of Information Studies degree in 2017-2018:

Aora Atachi
Eliza Bate
Ariane Bercier
Ranna Bernard
Ravneet Chahal

Abbey Grace Clark
Geneviève Compain-Frigon
Karine Desjardins
René Duplain
Brittany Melia

Ellen O’Dair
Raphael Kahlil Plamondon
Sarah Potts
David Weatherall
Mary Dominique Wilde



Convocation, June 2019

Research

Funding

Funding Agency /Program	Research Project	Investigator	Amount (Year)
Association for Library and Information Science Education (ALISE) Research Grant	Developing and Testing a Framework for Speed Training in Library and Information Science	Dr. L. Bowker, Principal Investigator	US\$5,000 (2018)
Law Foundation of Ontario Responsive Grants Program	Mapping the Front End: Legal information seeking practices	Dr. M. Cavanagh, Principal Investigator	\$65,000 (2016-2018)
Social Sciences and Humanities Research Council (SSHRC)	Understanding the Societal Impact of Research Through Social Media	Dr. S. Haustein, Co-investigator	\$54,350 (2016-2019)
Social Sciences and Humanities Research Council (SSHRC) Insight Development Grants	Collaborative Appraisal Practices and Automated Records Classification: A Study of Email Management in the Government of Canada	Dr. I. Alberts, Principal Investigator	\$44,932 (2016-2018)
Social Sciences and Humanities Research Council (SSHRC) Insight Grants	Sustaining the Knowledge Commons: Open Access Scholarship	Dr. H. Morrison, Principal Investigator	\$182,445 (2016-2021)
Social Sciences and Humanities Research Council (SSHRC) Insight Development Grants	Gender representation in the country music industry, 1944-2016	Dr. J. Watson, Principal Investigator	\$58,870 (2018-2020)
Social Sciences and Humanities Research Council (SSHRC) Insight Grants	Librarian Involvement in Academic Program Reviews: Investigating the Faculty Perspective Using Corpus-based Methods	Dr. Lynne Bowker, Principal Investigator	\$75,186 (2017-2020)
Social Sciences and Humanities Research Council (SSHRC) Insight Grants	A Data-Driven History of Country Music's Geo-Cultural Origin	Dr. J. Watson, Principal Investigator Dr. André Vellino Collaborator	\$78,475 (2018-2021)

Funding Agency /Program	Research Project	Investigator	Amount (Year)
University of Ottawa Grants for Interdisciplinary Research	Communications and Technology Innovation Labs	Dr I. Alberts, Collaborator	\$3,565 (2017-2018)
University of Ottawa Undergraduate Research Opportunity Program (UROP)	Investigating the Use of Images in User-driven and Professional Terminology Resources	Dr. L. Bowker, Faculty Investigator	\$1,500 (2017-2018)

Publications

Recently published journal articles, conference proceedings, and book chapters by ÉSIS faculty, students, and alumni:

- Alperin, J.P., Gomez, C.J., & **Haustein, S.** (2018). Identifying diffusion patterns of research articles on Twitter: A case study of online engagement with open access articles. *Public Understanding of Science*.
- Bowker, L.** (2018). Corpus linguistics is not just for linguists: Considering the potential of computer-based corpus methods for library and information science research. *Library Hi Tech* 32(2), 358-371.
- Bowker, L.** (2018). The expanding LIS education universe: A combined degree program for translation and information science. In P. Wang, A. Green and S. Assefa (eds), *Proceedings of the Association for Library and Information Science Education Annual Conference: ALISE 2018* (pp. 92-97). Seattle, WA: ALISE.
- Bowker, L.** (2018). Investigating the participation of business librarians in academic program reviews using corpus-based methods. *Journal of Business and Finance Librarianship* 23(3-4), 199-224.
- Bowker, L.** (2018). Lexicography and terminology. In P. Fuertes-Olivera (ed.), *The Routledge Handbook of Lexicography* (pp. 138-151). London/New York: Routledge.
- Bowker, L.** (2018). Towards a more meaningful involvement of librarians in academic program reviews. *Quality Assurance in Education* 26(2), 131-148.
- Bowker, L.** (2019). The (in)visibility of academic librarians in the cyclical program review process: A corpus-based study of two Ontario universities. *Canadian Journal of Information and Library Science*. [Forthcoming]
- Bowker, L., & Buitrago Ciro, J.** (2018). Localizing websites using machine translation: Exploring connections between user eXperience and translatability. In Sin-wai Chan (ed.), *The Human Factor in Machine Translation* (pp. 7-29). London/New York: Routledge.
- Bowker, L., & Buitrago Ciro, J.** (2019). *Machine Translation and Global Research: Towards Improved Machine Translation Literacy in the Scholarly Community*. Bingley, UK: Emerald.

- Cavanagh, M.** (2018). Promises made: An interpretive analysis of Canada's public library legislation. *Canadian Journal of Information and Library Science*, 42(1).
- Delsey, T.** (2019). *Making Sense of Library and Information Science* (Lectio Magistralis in Biblioteconomia, Università degli studi di Firenze, 5 marzo 2019). Fiesole (Firenze): Casalini Libri.
- Desrochers, N., Paul-Hus, A., **Haustein, S.**, Costas, R., Mongeon, P., Quan-Haase, A., Bowman, T., Pecoskie, J., Tsou, A., & Larivière, V. (2018). Authorship, inventorship, citations, acknowledgments, and social media: Symbolic capital in the multifaceted reward system of science. *Social Science Information*, 1–26.
- Haustein, S.** (2019). Scholarly Twitter metrics. In W. Glänzel, H. Moed, U. Schmoch, & M. Thelwall (eds.), *Handbook of Quantitative Science and Technology Research*. New York, NY: Springer.
- Horava, T.** (2018). Archives and special collections: Creating unique value. *TECHnicalities* 38(4), 13-16.
- Horava, T.** (2018). The role of consortia in collection management. *TECHnicalities* 38(2), 16-19.
- Intahchomphoo, C., Vellino, A., & Gundersen, O.E.** (2019). Connecting with youth at risk: Indigenous organizations use of Facebook. *Journal of Community Informatics* (in press).
- Morrison, H.** (2004 -). The imaginary journal of poetic economics [Blog]. Retrieved from <http://poeticeconomics.blogspot.com>
- Morrison, H.** (2018). Global open access article processing charges (APC) 2010 – 2017: major trends. In *Elpub: The 22nd International Conference on Electronic Publishing*. (Accepted)
- Morrison, H.** (2018). What counts in research? Dysfunction in knowledge creation & moving beyond. In M. Stack, C. P. Chou, M. Ishikawa, & A. Mazawi (eds.), *Global University Rankings: A High Stakes Game or Useful Tool?* (17 p.). Toronto, ON: University of Toronto Press. (Submitted)
- Morrison, H.** et al. (2015 -) Sustaining the knowledge commons: Open access scholarship [Blog]. Retrieved from <https://sustainingknowledgecommons.org>
- Piwowar, H., Priem, J., Larivière, V., Alperin, J.P., Matthias, L., Norlander, B., Farley, A., West, J., & **Haustein, S.** (2018). The state of OA: A large-scale analysis of the prevalence and impact of Open Access articles. *PeerJ*, 6, e4375.
- Shu, F., Lou, W., & **Haustein, S.** (2018). Can Twitter increase the visibility of Chinese publications? *Scientometrics*, 116(10), 505-519.
- Shu, F., Mongeon, P., **Haustein, S.**, Siler, K., Alperin, J.P., & Larivière, V. (2018). Is it such a big deal? On the cost of journal use in the digital era. *College & Research Libraries*, 79(6), 785-798.
- Syler, K., **Haustein, S.**, Smith, E., Larivière, V., & Alperin, J.P. (2018). Authorial and institutional stratification in open access publishing: The case of global health research. *PeerJ*, 6, e4269.
- Zahedi, Z., & **Haustein, S.** (2018). On the relationships between bibliographic characteristics of scientific documents and citation and Mendeley readership counts: A large-scale analysis of Web of Science publications. *Journal of Informetrics*, 12(1), 191–202.

Community Engagement

Research conversations

Four presentations were given in 2018-2019 as part of the ÉSIS speakers' series, *Research Conversations*:

Nicolas Bérubé, Researcher, Employment and Social Development Canada, *What does data research look like in federal government?* (October 3, 2018).

There's so much collected data in the Government, but is its potential truly used? Of course not! It's sensitive, isolated, messy, and it's hard to figure out what to do with it to be truly effective. Thankfully, there are innovation teams whose job it is to come up with new multidisciplinary ways to help Canadians. In his presentation, Nicolas highlighted a few quantitative projects of the Labour program that use data beyond simple sums and linear regression and outlined a few of the problems associated with information retrieval, machine learning, textual data analysis, resource allocation and predictive analytics.

Dr. Mary Cavanagh, Associate Professor, ÉSIS, *Shopping for information: Wireless mobile consumers in the wilds of Canada's marketplace* (November 7, 2018).

Dr. Cavanagh presented the latest mystery shopper results on the information challenges of wireless mobile consumers navigating a complex and often opaque marketplace. She highlighted the information uncertainties telecom consumers have to navigate, and introduced a telecom ecology where all actors have informational rights and responsibilities.



Research Conversations, November 2018

Dr. Mary Cavanagh, ÉSIS Associate Professor, presenting her research on the information challenges of wireless mobile consumers.

Robert Berkman, Liaison Librarian, University of Rochester (New York), *Big data and ethics: an emerging role for information professionals* (January 23, 2019).

Librarians and information professionals have always been on the front lines as trusted guardians and neutral experts for matters surrounding ethics and information. Today, the fast moving and high-profile controversies and questions surrounding data ethics represents another area where we can and should be carving out area of information caretaking and guidance to our constituents. In this session, Robert Berkman examined a recent case where librarians at University of Rochester collaborated with the University's Institute for Data Science.

Paula Kielstra, Michelle Golub, Sheila Ross, and Brenna Denton, Research and Strategic Planning, Library and Archives Canada, *Library and Archives Canada: Strategic research issues* (March 27, 2019).

The presenters shared their research results on two key strategic issues: user experience in GLAMs (Galleries, Libraries, Archives and Museums) and artificial intelligence and machine learning in memory institutions.

Conference presentations

Papers and posters by ÉSIS faculty, students, and alumni recently presented at conferences:

Bailey, J. (2019, May). *Digitization and access to justice: What do privacy and equality have to do with them (and with each other)?* Keynote address presented at Digitizing Justice: Law, Crime and Order in an Online World, Winnipeg, MB.

Bar-Ilan, J., Costas, R., Didegah, F., **Haustein, S.**, & Peters, I. (2018, September). *Science and the public: Public interactions with science through the lens of social Media*. Paper presented at the 2018 Altmetrics Workshop, London, UK.

Bar-Ilan, J., **Haustein, S.**, Milojević, S., Peters, I., & Wolfram, D. (2018, November). *Peer review, bibliometrics, and altmetrics – Do we need them all?* Paper presented at ASIS&T Annual Meeting, Vancouver, BC.

Bercier, A., & **Brien-Régimbald, G.** (2019, May). *Comment connectez-vous avec votre clientèle francophone ou francophile?* Presented at the Journée Congrès de l'ABO-Franco, Ottawa, ON.

Blake, A., MacDonald, H., & **Rivard, J.** (2019, May). *Subject Coordinator: A New Role to Support Team-based Research Services*. Presented at the Concordia University Library Research Forum, Montreal, QC.

Bowker, L. (2018, June). *Towards better collaboration between librarians and faculty in program reviews: A case study in the health sciences*. Presented at the Canadian Association for Health Libraries 2018 Conference, St. John's, NL.

Buitrago, J. (2019, May). *Les bibliothécaires universitaires et le processus d'évaluation périodique des programmes : cas d'étude à l'Université Saint-Paul*. Presented at the Concordia University Library Research Forum, Montreal, QC.

Cavanagh, M. (2018, May). *It takes a province to save a library system*. Presented at Saskatchewan Library Association Annual Conference, Regina, SK.

Cavanagh, M. (2018, November). *Shopping for information: Wireless mobile consumers in the wilds of Canada's marketplace*. Paper presented at the University of Ottawa, School of Information Studies, Research Conversations, Ottawa, ON.

Cavanagh, M., Anor, K., Hristov, Y., & Grassie, S. (2018, October) *Intervention #1372*. Paper presented at Telecom Proceeding CRTC 2018-246: Retail Sales Practices of Canada's Large Telecommunications Carriers, Gatineau, QC.

Cavanagh, M., Martel, M., Martinez, P., & Turk, J. (2018, May). *Intellectual freedom: Sustaining a core value*. Presented at Canadian Federation of Library Associations Annual Symposium, Regina, SK.

- Cavanagh, M., & Pavlović, M.** (2018, June). *The wireless consumer in Canada's telecom marketplace*. Paper presented at Digital Access Day, Internet Society Canada Chapter, Ottawa, ON.
- Cusson, L.** (2019, June). *Gestion de contenu d'entreprise : le nouveau domaine de la GI*. Presented at the Congrès de l'Association des archivistes du Québec, Gatineau, QC.
- Delsey, T.** (2019, March). *Interdisciplinary approaches to facilitating knowledge transfer*. Paper presented as part of the series Percorso di Eccellenza sulle Eredità Culturali, at the University of Florence, Italy.
- Delsey, T.** (2019, March). *Making sense of library and information science*. Paper presented as part of the Lectio Magistralis in Biblioteconomia series at the University of Florence, Italy.
- Fortin, F., & Cadieux, L.** (2018, November). *The return of the great debate: Is the future vision of IM idealistic or realistic?* Presented at the ARMA NCR 2018 Fall Information Management Conference, Ottawa, ON.
- Geist, M.** (2018, May). *Fixing Canada's broken access to information system*. Paper presented at RightsCon, Toronto, ON.
- Geist, M.** (2018, June). *Separating fact from fiction: The reality of Canadian copyright, fair dealing, and education*. Paper presented at the World Intellectual Property Organization SCCR, Geneva, Switzerland.
- Geist, M.** (2019, March). *Copyright 20/20: What the Canadian experience teaches about the future of copyright reform*. Keynote paper presented at the Australian Digital Alliance Annual Forum, Canberra, Australia.
- Haustein, S.** (2018, July). *Scholarly Twitter metrics: How, when and what does the Twittersphere tweet about science?* Paper presented at the 6th Brazilian Meeting on Scientometrics and Bibliometrics, Rio de Janeiro, Brazil.
- Haustein, S.** (2018, November). *Metrics literacy: Why we need to improve how scholarly metrics are used*. Paper presented at the Crossref Annual Meeting, Toronto, ON.
- Haustein, S.** (2018, November). *Open access and the scholarly reward system*. Paper presented at the SSHRC Leaders Annual Meeting, Ottawa, ON.
- Haustein, S.** (2019, May). *Science Twitter: Scientific articles authored by scholars from Brazil mentioned on Twitter*. Paper presented at DHSITE, Ottawa, ON.
- Hicks, D., Vanscoy, A., & **Cavanagh, M.** (2018, November). *Using Twitter to build community: A social network analysis of public library Twitter accounts*. Poster presented at ASIST 2018, Vancouver, BC.
- Horrall, C., & Urbain, C.** (2019, June). *Stratégie canadienne de numérisation du patrimoine documentaires*. Presented at the Congrès de l'Association des archivistes du Québec, Gatineau, QC.
- Horava, T., Tiessen, R., & McFadyen, H.** (2018, November). *The big deal and sustainability: Why we like them and why they must change*. Panel presentation at the Charleston Library Conference, Charleston, SC.
- Lajule, X.** (2019, June). *Médias sociaux: y penser stratégiquement aujourd'hui pour en profiter demain*. Presented at the Congrès de l'Association des archivistes du Québec, Gatineau, QC.
- Morrison, H.** (2019, February). *Science knowledge in the age of social media*. Paper presented at the UNESCO Science as a Human Right Series, Ottawa, ON.

- Piché, G., & Roy, A.** (2019, June). *Les archives et l'avenir des communautés francophones en situation minoritaire au Canada: Enjeux et perspectives*. Presented at the Congrès de l'Association des archivistes du Québec, Gatineau, QC.
- Regan, P., & **Bailey, J.** (2018, June) *Big data, privacy and education applications*. Paper presented at Surveillance & Society Network Conference, Aarhus, Denmark.
- Vanden Bosch, E.** (2018, November). *Document types for dummies: Maximizing the power of the "document type" metadata field in electronic document management systems*. Presented at the ARMA NCR 2018 Fall Information Management Conference, Ottawa, ON.
- Vanscoy, A., Hicks, D., & **Cavanagh, M.** (2018, May). *Understanding public libraries' conversations: Promises and challenges of microblogging data*. Presented at Canadian Association for Information Science Annual Conference, Regina, SK.
- Vellino, A.** (2018, May). *Classifying emails of business value: Can machine learning recognize context?* Presented at the Machine Learning for Information Management Workshop, Brussels, Belgium.
- Vellino, A.** (2019, May). *Harmonizing metadata for dataset reuse*. Paper presented at the DHSITE Roundtable on Research Data Management, Ottawa, ON.
- Watson, J.** (2018, June). *Changing Billboard methodologies and the ecological diversity on the Hot Country Songs Chart*. Paper presented at the International Country Music Conference, Nashville, TN.
- Watson, J.** (2018, June). *Hands on in the archives: Lessons learned from teaching with online exhibits*. Panel discussion at WILU 2018, Ottawa, ON.
- Watson, J.** (2018, October). *Popular music culture as oral history: A response*. Response paper delivered at the Popular Music as Oral History panel of the annual conference of the Oral History Association, Montreal, QC.
- Watson, J.** (2018, November). *Discographic metadata as a research resource for studying popular music genres: Introducing the SongData Project*. Paper presented at the joint conference of the New England and New York State/Ontario Chapters of the Music Library Association, with the Quebec Chapter of the Canadian Association of Music Libraries, Archives and Documentation Centres, McGill University, Montreal, QC.
- Watson, J.** (2019, March). *'Our time has come, your time is up': The Song Suffragettes' march for gender equality in country music*. Paper presented at the Society for American Music; New Orleans, LA.
- Weir, L.** (2018, August). *Artificial intelligence: Disruptor or transformer of 21st century libraries*. Presented at Hot Topics, Academic & Research Libraries Section, IFLA WILC, Kuala Lumpur.
- Weir, L.** (2018, December). *Memory institutions in the digital age*. Panel response at the G-7 Research Summits, Ottawa, ON.
- Weir, L.** (2019, April). *Titans of the industry*. Panel presentation at the Alberta Library Conference, Jasper, AB.

Awards and honours

Scholarships

Aora Atachi, Victoria Cole, and Caecilia Geraghty were awarded University of Ottawa Library Bursaries for ÉSIS.

Ariane Bercier was awarded the May Court Club of Ottawa's Susan Anderson Memorial Scholarship.

Rock Bisson-Picard was awarded a University of Ottawa Graduate Scholarship.

Rock Bisson-Picard, Karine Desjardins, and Rosa Leal were awarded Friends of the Ottawa Public Library Scholarships.

Leigh-Anne Butler, Victoria Cole, Emily Da Silva, Emily Gin, Caralie Heinrichs, and Jean-Philippe Lepage were awarded H.W. Wilson Foundation Scholarships.

Caralie Heinrichs was awarded the Manitoba Library Association's John Edwin Bissett Scholarship.

Sarah Potts was awarded the Barbara Clubb Scholarship in Information Studies.



Susan Anderson Memorial Scholarship

Ariane Bercier (*centre*), 2018 recipient of the Susan Anderson Memorial Scholarship, with **Hélène Carrier** (*left*), Interim Director of ÉSIS, and **Dorothy Scorsone** (*right*), President of the May Court Club of Ottawa.

Awards

Dr. Lynne Bowker was awarded the Association for Information Science & Technology (ASIS&T) 2018 Bob Williams History Fund Research Grant Award.

Dr. Channarong Intahchomphoo, a graduate of the ÉSIS MIS program, was one of four recipients of the Facebook Global Literacy and Accessibility Challenge Award, announced in November 2018.

Student volunteers

Abbey Grace Clark and **Geneviève Compain** served as co-presidents of AÉSISSA, the Information Studies Student Association. **Raphael Khalil Plamondon** served as Financial Officer, **Sarah Potts** served as Full-time Student Representative and Events Planning Officer and **Brittany Melia** served as Communication Officer and Webmaster.

Ariane Bercier served as Student Councillor for the Association des bibliothèques de l'Ontario-Franco.

Victoria Cole served as a volunteer on the Steering Committee for the ARMA-NCR Fall IM Days 2018 event held in Ottawa in November 2018.

Sonia Duquette served as a volunteer for Goodreads.

Lina Harper served as a volunteer at the Ottawa Tool Library.

Erica Vanden Bosch served as a member of the 2018-2019 Library and Archives Canada (LAC) Youth Advisory Council.

Katherine Wagner served as a volunteer at the 2019 Ontario Library Association (OLA) Super Conference held in Toronto in January 2019.



ARMA Fall IM Days 2018

From left to right: ÉSIS students Victoria Cole, Emilie Michaud, and Caecilia Geraghty attending the ARMA Fall IM Days Conference, November 15-16, 2018.